

BPMN 2.0 IN PRACTICE (WORKSHOP/GAME)

Practical workshop + game about setting up a BPM framework, and making good use of BPMN diagrams, Actors, DataObjects and best practices

18 SEPTEMBER 2013 (14-21H) - GOLDEN TULIP BRUSSELS AIRPORT HOTEL (DIEGEM)



SEMINAR GOALS:

This workshop/game is a practical follow-up to the "BPMN 2.0 Syntax and Positioning" seminar, and is mainly aimed at those who followed that seminar. But also people with some knowledge of BPMN through selfstudy or project work, can attend this course and turn their knowledge into practice.

In this workshop, we will focus on how to set up a BPM framework (preceding the modelling itself) and *how to model efficient, usable and reusable BPMN diagrams using the correct syntax and the best practices in BPMN*. Also, the correct use of Actors and DataObjects will be emphasized.

Your lecturer and workshop moderator is Christian Gijssels, who has in-depth experience in setting up BPM frameworks, and is actively involved in many BPMN projects, so that you receive very practical and valuable information.

Via this workshop, you will learn & practice:

- Process modelling with BPMN
- The syntax usage of the BPMN notation
- Setting up a BPM framework
- Choosing the BPMN Set that you will use
- Using and reusing Actors and DataObjects
- KPI's and/or simulation (CMMI level 4 - Quantitatively Managed)

During this workshop & game, we use one or multiple cases as a fil rouge throughout the workshop. All symbols of BPMN 2.x will be used. This is a practical workshop in which you can use a BPMN modeling tool, but pen & paper also works, so bringing a laptop is not required.

SPEAKER: CHRISTIAN GIJSSELS

Christian Gijssels, currently with the *Cronos Holding*, is responsible for the Consulting Groep *The Business Analysts*, a group of 30+ business and functional analysts and project managers. Before that, Christian Gijssels was e-Business Manager at KPMG.

You can find more information about The Business Analysts at www.thebusinessanalysts.be



GIJSSELS@DOT.COM

FULL PROGRAMME:

13.30h-14h: *Registration and Coffee/Tea*

14.00h: *BPM Framework Set-up: Practical Tips & Exercises*

- Defining a styleguide
- Defining the lexicon
- Exercises on defining levels
- Exercises on defining actors
- Setting up a Process Office

15.50h: *Coffee/Tea and Refreshments*

16.10h: *BPMN 1.x Syntax Exercises*

- Defining the 3 levels of modelling
- Modelling organisations
- Modelling service level agreements (SLA)
- Modelling data
- Modelling events

17.50h: *Dinner*

19.00h: *BPMN 2.x Syntax Exercises*

- Modelling business rules
- Defining data and modelling data
- Modelling events
- Modelling diagrams

19.45h: *Coffee/Tea and Refreshments*

20.00h: *Exercises on BPMN tools*

- Process improvement: how to optimise processes through Business Process Improvement (BPI) and Reengineering (BPR)
- Process documentation: generating documents in Word, PDF, Powerpoint, Intranet, HTML, Wiki, ...

20.45h: *Wrap-Up & Conclusions*

21.00h: *End of this Seminar*

TARGET AUDIENCE:

With this course, we mainly aim at the following job roles, although this is not an exhaustive list:

- Process and business modellers in BPM projects
- Enterprise architects
- Business & system analysts
- Business Process Owners

ANSWERS THESE QUESTIONS:

- What is involved in process modelling in BPMN?
- What is the exact syntax of the BPMN notation?
- How to put BPMN into practice?
- Which BPMN Set is right for your organisation?
- How do you (re)use Actors and DataObjects, e.g. to do an automatic impact analysis?

PRICE OF THIS WORKSHOP:

The price for this workshop is **690 EUR (+ 21 % VAT)**, including your participation, handouts, dinner, coffee/tea, ...

DISCOUNTS:

For *simultaneous registrations (one invoice)*, the 2nd participant of the same company receives **10%**, the 3rd **20 %** and all further participants **30 % discount**. A 20 % discount is given to participants from schools and universities.

CANCELLATION:

Cancellation is possible up to 2 weeks before the workshop, if received in writing. In this case, 20 % of the total amount is charged for administration. Otherwise, the full registration fee is due, regardless of the reason of cancellation. *Replacement of a participant* is possible at no extra charge.

THIS WORKSHOP IS AIMED AT:

This workshop & game is aimed at anyone who wants to use BPMN correctly and efficiently. In particular, we can distinguish 2 major target audiences:

- Corporate and government organisations, looking for a more formal way to describe their business processes, including business activities, organisational issues, messages, partners and rules
- Project groups, looking for ways to improve the communication and alignment between business and IT

Of course you can *send us your questions about BPMN* in advance so that we can answer them during the seminar.

REGISTRATION FORM

Fax to: (09) 241.56.56 or register on-line - Questions ? Call (09) 241.56.13 or e-mail seminars@itworks.be

Mr. / Mrs.

Name: _____ First Name: _____

Job Title: _____

Company: _____

Company Address: _____

Phone: _____ Fax: _____

VAT/BTW/TVA nr.: _____

E-Mail: _____

Agrees with the workshop conditions, and registers for:

BPMN 2.0 in Practice (18 September 2013)

Please send the invoice for 690 EUR (+21% VAT) to my

Company address

Personal address: _____

Extra info for invoice (like order nr.): _____

Date _____ Signature _____

Please complete and return this form by mail or fax to: I.T. Works, Innovation Center, Technologiepark 3, 9052 Gent, fax: (09) 241.56.56.

After receipt of the registration form, you will automatically receive a confirmation, invoice and a detailed access plan.